



SERVICE BULLETIN

Classification: BT96-025	Reference: NTB96-111	Date: December 18, 1996
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1996 QUEST REAR HATCH UPPER FINISHER UNSECURED

APPLIED VEHICLE: 1996 Quest (V40)
APPLIED DATE: Vehicles produced between September 1995 and May 1996

SERVICE INFORMATION

The rear hatch upper finisher may not remain secured in position. Countermeasure (C/M) rear hatch upper finisher clips have been developed to resolve this incident. The C/M clips extend further into the rear hatch clip openings to secure the upper finisher.

SERVICE PROCEDURE

Eight clips secure the upper finisher to the rear hatch. Replace only the six clips shown in Figure 1 with P/N 90911-1B000. The two outboard upper finisher clips are not part of this repair procedure.

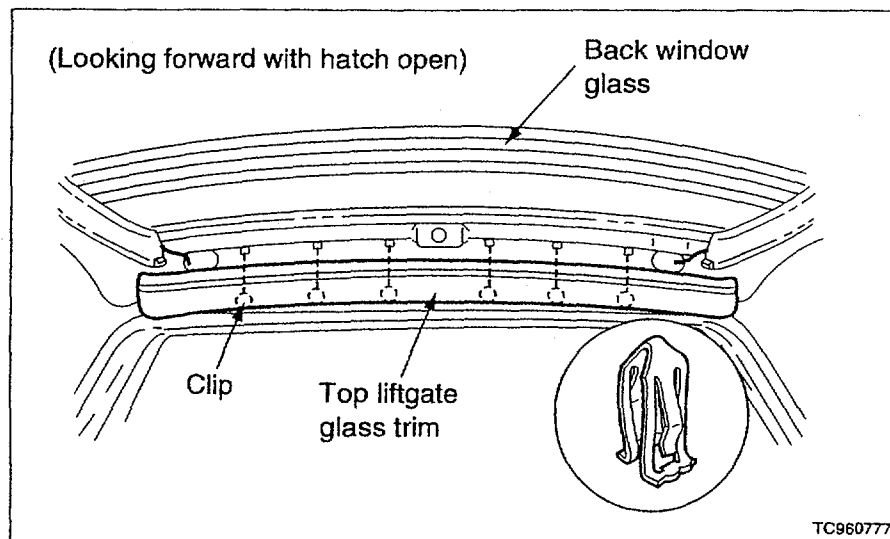


Figure 1

Index # 048698

PARTS INFORMATION

DESCRIPTION	PART #/PFP	QUANTITY
Clip-trim	90911-1B000	6

CLAIMS INFORMATION

Submit a Primary Failed Part (PFP) claim using the following coding:

OPERATION	OP CODE	SYM	DIAG	FRT	PFP
RPL liftgate inner trim	UM28AA	ZA	42	0.3 hrs.	90911-1B000